THE ENGLISH TRAINING COMPANY	BUSINESS ENGLISH PHRASES Meetings In English Super Triple Pack
Series One	 Meetings 1: Discussing A Problem Meetings 2: Effective Participation in Meetings Meetings 3: Getting your ideas across Meetings 4: Leading and facilitating Meetings 5: Problem-Solving and Brainstorming
Gold Series	 Meetings Gold Series 1: Opening A Meeting Meetings Gold Series 2: Chairing A Meeting Meetings Gold Series 3: Making Proposals Meetings Gold Series 4: Commenting, Giving Opinions and Interrupting Meetings Gold Series 5: Summarising, Clarifying and Closing
Platinum Series	 Meetings Platinum Series 1: Structure Convincing Arguments Meetings Platinum Series 2: Effective Active Listening Meetings Platinum Series 3: Discussing and Evaluating a Proposal Meetings Platinum Series 4: Project Kick-Off Meetings Meetings Platinum Series 5: Effective Argumentation

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Meetings 1 Discussing a Problem

Introducing a problem	Ok everyone, let's get started.
	I think we have all noticed the problem of timelines.
	Let's turn to a problem that's on everyone's mind,
	reduced budgets.
Introducing a problem	We need to tackle a pressing problem today, which is
C .	the reduced budget for the T7 project.
	I know we have all been thinking about the issue of
	the reduced budget for the T7 project.
	Today we are going to discuss the problem of the
	reduced budget for the T7 project.
Focusing a discussion on a specific	How can we deal with this problem? Any ideas?
problem	What are the underlying causes of the problem?
	What is at the root of this problem?
Focusing a discussion on a specific	What's behind this problem?
problem	Perhaps we can begin by breaking down the problem.
Stopping interruptions	Hang on Mia, let James finish.
	Hold on Yang, can we let Aneta finish.
	I think it is important that everybody contributes.
Stopping interruptions	One moment John, perhaps we can allow Javier to
	finish.
	I wonder if we can give Regina the opportunity to
	finish.
	Let Sara finish her point.
Encourage working in a team	I think we are all on the right track.
с с	We are definitely on the same page now.
	I think we're all on the same wavelength.
Rephrasing problems as	How could we cut costs without losing quality?
challenges	How should we approach this problem without losing
	quality?
	How can we meet our deadlines without losing quality?
Close a discussion	We've have some great solutions.
	We've made great progress.
	I think we've solved it.
Evaluating ideas	I'd like to hear what everyone thinks about each idea.
	I'm open to feedback but let's keep in mind the main
	problems we've defined.
	Let's take a look at the solutions considering what our
	objectives are.
Expressing negative opinions with	I can't see that idea working given that the project
a reason	deadlines are so tight.
	I just can't see this working due to the risks involved.
	It will be very difficult to implement keeping in mind our
	small budget.
	The client won't agree due to the high cost involved.
Eliminating ideas politely	We'll have to discard this option as it isn't feasible.
	Does everyone agree that we can eliminate the second
	option?
	This is a great idea, but it's just not suitable at this time.
	I'm afraid we'll have to rule out this option due to the
	risks and costs involved.

Confirm best option	Closing this Business Unit is the best course of action. It's clear that closing this Business Unit is the best
	option. Clearly closing this Business Unit is the obvious choice.
	Clearly closing this Business Onit is the obvious choice.



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Meetings 2 Effective Participation in Meetings

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Interrupting	Sorry, can I interrupt?
	Can I just say something?
	Carolina, sorry. Can we go back to the last point?
Finishing your point	I haven't finished what I was saying.
	No wait a moment, I hadn't finished.
	Can I just finish what I was saying?
Presenting an idea	I think we need to focus on one idea at a time.
	In this situation, I'd focus on getting more market share
	first.
	In this case, I'd focus first on building the brand.
Commenting	Yes, that's interesting Pedro, that's a good point.
	Yes, I see what you mean.
	I'd like to hear more about that.
Emphasizing	I'd like to point out that, operating costs increased 7%
	last month.
	Let me emphasize that operating costs decreased 4% in
	the Q3 (3 rd Quarter).
	Can I draw your attention to the Q3 results?
Giving an opinion	In my opinion, we should focus on increasing revenues
	from our existing client base.
	From my point of view, we could wait until January 1st.
	My view is that we should wait till December.
Considering alternatives	Have you considered other target markets?
	We also need to consider other target markets.
	What about our existing target market?
Question technique:	What sort of problem is it?
Open questions	Can you give me more details?
Overtien techniques	What's your opinion?
Question technique: Closed questions	Do you plan to start next month? Is there another meeting planned?
Closed questions	Are you going to speak to Jeremy about this?
Question technique:	What do you think?
Opinion questions	Pedro, what's your opinion?
Opinion questions	What's your point of view?
	What's your perspective?
Agreement:	I totally agree with you.
Total agreement	l'm 100% behind you.
i otal agroomont	That's a very good point.
Agreement:	I agree with you, but we need to be cautious.
Limited agreement	I'm not against it, but I think we need to be cautious.
	I see your point, but I think we need to be careful.
Agreement:	I can see what you're getting at.
Wait to be convinced	On the one hand I agree we need to move now, but on
	the other hand I think we need to be careful.
	I just think we need more time.
Agreement:	I totally disagree.
Total disagreement	I couldn't agree less.
	It's not possible, because the timeframe is too short.
Making a suggestion	One possibility would be to go back to the original plan.
	Perhaps we should wait to make a decision until we

	have the full picture.
	I've got a suggestion, what about using marketing?
Making a suggestion	Maybe we could look for partners to enter this market.
	Shall we try to find partners to enter this market?
	What if we launched the product in November?
Making strong recommendations	I strongly recommend that we wait until 2013.
	There's no alternative we need to act now.
	I think we have to do something now.
Making neutral recommendations	I propose we implement the new sales plan now.
	I recommend we implement the new sales plan now.
	I suggest we implement the new sales plan now.
	Why don't we implement the new sales plan now?
Making weak recommendations	Perhaps we could consider a new timescale for the
	project.
	Maybe we should think about a new timescale for the
	project.

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Meetings 3 Getting your ideas across

Meeting purpose	The purpose of today's meeting is to brainstorm
	ideas for new products.
	The goal of today's meeting is to brainstorm ideas
	for new services.
	Let's review the meeting's goals.
Ask for opinions	Juan, what do you think about the current situation?
	Wendy, what's your opinion?
	Sara, I'd like your opinion on the situation.
Ask for opinions	Patricia, what's your point of view about the current
	situation?
	Park, can we have your thoughts about the current
	situation?
	Kiyoko, what do you think?
Giving neutral opinions	I think both options are good.
	Overall there's good and bad points for each
	option.
	I can see advantages and disadvantages for both.
Interrupting	Sorry, can I interrupt?
	Excuse me, can I interrupt?
	Yang, can I say something here?
	Carolina, sorry I don't agree.
Finishing your point	I haven't finished what I was saying.
	No wait a moment, this strategy needs more time.
Discorreging uping supprisons	Can I just finish what I was saying?
Disagreeing using questions	Are you sure about that point? What's the evidence to support that idea?
	Is that really true in this case?
	Won't that idea put us even further behind schedule?
Supporting other people's ideas	I think there's a lot of support for that idea.
cupporting other people chacac	That idea makes a lot of sense to me too.
	I've seen other examples that support this idea.
Giving positive feedback	True, I think it's a great point.
g p	That's right Sara and I'm glad you made that point.
	You've brought up a very valid point Vinod.
Disagreeing using BUT	It may be expensive, but I think it could generate a lot
	of business in the mid-term.
	It's a good idea, but we don't have enough budget.
	I understand what you mean, but I don't think it's
	feasible.
Agreement:	I agree with the main idea but not the timeframe.
Limited agreement	I'm not against it, but the timeframe is unrealistic.
	I see your point, but the timeframe is not realistic.
Agreement:	I can see what you're getting at.
Wait to be convinced	On the one hand I think it is a good idea, but on the
	other hand it is going to cost a lot more than
	expected.
	I just think we need more time.
Agreement:	I totally disagree.
Total disagreement	I couldn't agree less.
	It's not feasible, it's too expensive.

Introducing a new opinion	From a sales perspective we would gain market share. Here's what I've been thinking about this point. I've got something I'd like to share on this point.
Introducing a new opinion	How about this for an idea, what if we look at this from the opposite side? I'd just like to add something on this point. Let me just expand on this idea.
Highlighting consequences	If we did that, we could save 12%. As a result of this, the project would be more feasible. What this all means is time savings. If we do this, it will result in huge savings.

<u>Author</u>

My name is Christopher Wright and co-director of TETC, The English Training Company (<u>www.englishtco.com</u>).

My company TETC and I have helped thousands of companies and professionals succeed in Business English and to <u>become advanced Business English speakers</u>.

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